In order for the website to be the most beneficial to the members, it is very important for the KHBPA to know the what the members want to see. It also important to understand how the members feel about different topics within the horse racing industry.

**Use case name:** Member poll

**Primary actor:** Members

**Description:** An employee creates a question then puts it onto the website. This question has a certain number of possible answers for the members to choose from. The member selects whatever answer they think is the right one to the question.

It is very important for members to be able to contact the employees of the KHBPA at any time about any important information or issues.

**Use case name:** Employee info page

**Primary actor:** Members

**Description:** Members click on the “Employee Info” tab and it will take them to a page with information of all employees.

One of the processes for the KHBPA is to provide money to those who have to have their horse euthanized. For the money to get to the right people they need to submit claims to the KHBPA. Processing claims can be complicated but if done online, can be simplified.

**Use case name:** Processing claims

**Primary actor:** Members

**Description:** The member will click on the “Process claims” tab and will enter all of the appropriate information. They will then click the “Submit claim” button and it will be submitted.

Members of the KHBPA need to be up to date on what is happening around the state and country within the horse racing industry. It is vital that they receive a constant update of news and information throughout the industry. Members of the KHBPA will receive the most up-to-date information with a news feed.

**Use case name:** News feed

**Primary actor:** Employee

**Description:** This allows for an automatic, constant update of new information from various websites. This allows the members to stay informed and up-to-date with what is happening around the horse racing industry.